



# CERTIFICATE

*This is to certify that the Information Technology - Service Management System of*

## **VAKRANGEE LIMITED**

**Vakrangee Corporate House, Plot No. 93, Road No. 16, M.I.D.C. Marol,  
Andheri(East),Mumbai —400093 India**

*has been assessed and found to conform to the requirements of*

## **ISO/IEC 20000-1:2018**

*This Certificate is valid for the following scope*

**The Service Management System of VAKRANGEE LIMITED Supporting the Provision of Delivering Banking, e-Governance, e-Commerce, Insurance and strategic alliances and partner's services/products, by creating franchisee network and monitoring the performance, impact of our outreach and roll-out initiatives by insuring front-end service delivery points within the reach of each and every citizen with prompt, accurate, secure and reliable integrated services/products to end customers through online devices till the block level end by being the last mile link connecting India's rural and urban citizens with the modern ecosystem.**

Certificate No. :AMER30902  
Original Issue Date :13/08/2025  
Issue Date :13/08/2025 R0  
Surveillance /Expiry Date :12/08/2026  
Recertification Date :12/08/2028



*Bharve*

*Director*

**AMERICO QUALITY STANDARDS REGISTECH PVT. LTD**

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