

CERTIFICATE

This is to certify that the Information Technology - Service Management System of

VAKRANGEE LIMITED

Vakrangee Corporate House, Plot No. 93, Road No. 16, M.I.D.C. Marol,

Andheri(East), Mumbai —400093 India

has been assessed and found to conform to the requirements of

ISO/IEC 20000-1:2018

This Certificate is valid for the following scope

The Service Management System of VAKRANGEE LIMITED Supporting the Provision of Delivering Banking, e-Governance, e-Commerce, Insurance and strategic alliances and partner's services/products, by creating franchisee network and monitoring the performance, impact of our outreach and roll-out initiatives by insuring front-end service delivery points within the reach of each and every citizen with prompt, accurate, secure and reliable integrated services/products to end customers through online devices till the block level end by being the last mile link connecting India's rural and urban citizens with the modern ecosystem.

Certificate No. :AMER30902

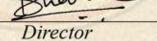
Original Issue Date :13/08/2025

Issue Date :13/08/2025 R0

Surveillance /Expiry Date :12/08/2026

Recertification Date :12/08/2028





AMERICO QUALITY STANDARDS REGISTECH PVT. LTD

Accredited by UAF, 1060 Laskin Rd, Suite: 12B/13B, Virginia Beach VA 23451, USA Operations office: D 303, Nisarg plaza, Bhumkar Chowk, Wakad, Pune 411057

